

ODOT'S UPDATED MISSION, VALUES AND GOALS

Since the Vision 2000 effort undertaken in 1995, ODOT has operated under a Mission, Vision, Values and Goals. These were updated in 2000 and are updated again here by Senior Leadership to reflect past accomplishments and future aspirations. The following definitions are provided to explain these strategic ideas.

MISSION

The department's strategic planning process begins with its mission – a visionary statement describing what the department strives to maintain and achieve. The mission was not changed.

VALUES

The department's values are a list of the qualities that are a priority for ODOT and its employees. All activities conducted by the department and its employees are expected to subscribe to these values. Senior leadership combined the old Vision with the Values.

GOALS

The goals are the items of priority for the department and its employees. Day to day operations for all employees are directly related to achieving these goals.

OBJECTIVES

Objectives have been stated for the goals. These objectives provide metrics so ODOT can define quantitatively and qualitatively how well it is achieving its goals.

ACCESS OHIO

The state's long-range transportation plan, ACCESS Ohio, is built around the department's mission, values, and goals. Programs and projects that are identified in the plan have a direct correlation to meeting ODOT's mission, values, and goals. Because of this direct correlation, the mission, values and goals are envisioned to transmit the department's priorities for the next 20 years.

STRATEGIC INITIATIVES

These are biennial initiatives intended to create new processes or achieve improved performance so ODOT can achieve its objectives and goals.

ORGANIZATIONAL PERFORMANCE INDEX (OPI)

OPIs are the basis for the department's efforts to achieve its goals and mission. These are quantitative measures for all areas of the department. All ODOT employees are expected to do what is necessary to achieve the goals that have been set for the OPIs. The OPIs are tracked monthly and quarterly to observe trends and problems so they are addressed as quickly as possible. By achieving the goals established for the OPIs, the department will stay on track to achieve the goals created for the 2015 time horizon and the 20-year transportation plan.



MISSION AND VALUES

MISSION

We will provide a world-class transportation system that links Ohio to a global economy while preserving the state's unique character and enhancing its quality of life.

VALUES

CUSTOMER FOCUS

We will understand and meet the needs of our customers in our policy, program development and decision making processes.

INTEGRITY

We will maintain the highest ethical standards in our dealings with each other, our business partners and the environment.

PEOPLE

We commit to developing and supporting a flexible, technically skilled work force, with individuals and teams that work toward our shared mission and goals.

AGILITY

We will have the knowledge and ability to rapidly adapt to the opportunities and challenges offered by changing technology and business processes.

CONTINUOUS IMPROVEMENT

In the pursuit of excellence, we will continuously improve our core business functions through better products, practices and procedures.

DATA-BASED DECISION MAKING

Our decisions will be based on objective measurement, analysis of our system conditions, customer needs and organizational performance. We will manage by fact.





GOALS

The department's goals have been updated to reflect the changing conditions on the transportation system since the department's last long-range transportation plan in 1995, the Governor's Jobs and Progress Plan, and the needs identified by public survey. These updated goals also contain objectives for 2004-2015, with some having quantitative measures.

GOAL 1 – TRANSPORTATION SAFETY

ODOT will continually reduce the number and severity of crashes.

GOAL 2 – ECONOMIC DEVELOPMENT AND QUALITY OF LIFE

ODOT will support transportation improvement opportunities which promote Ohio's economy, foster economic development and enhance the quality of life.

GOAL 3 – EFFICIENT, RELIABLE TRAFFIC FLOW

ODOT will reduce traffic congestion and improve travel reliability.

GOAL 4 – SYSTEM PRESERVATION

ODOT will achieve and sustain a steady state of manageable and predictable deficiencies in transportation system conditions within an \$825 million annual system preservation budget.

GOAL 5 – RESOURCE MANAGEMENT

ODOT will efficiently manage resources to execute core business functions while maintaining the highest-possible levels of quality and productivity.

The following pages list the quantitative and qualitative objectives by which ODOT will measure its progress toward achieving these five goals.



GOAL 1 – TRANSPORTATION SAFETY

ODOT will continually reduce the number and severity of crashes.

2004-2015 OBJECTIVES – ODOT WILL:

- Reduce the frequency of crashes by 10 percent (reduction of approximately 40,000 crashes statewide per year).
- Reduce rear-end crashes by 25 percent (reduction of approximately 25,000 rear-end crashes statewide per year).
- Reduce the crash fatality rate from the current rate of 1.31 fatalities per 100 million vehicle miles traveled (mvmt) to not to exceed one fatality per 100 mvmt.
- Target and implement all low-cost, short-term safety solutions, all medium-cost improvements, and 80 percent of the high-cost improvements at high-crash safety locations in the annual safety and congestion work plan.
- Continuously reduce the delay between problem identification and countermeasure implementation.
- Continuously improve safety and design standards.
- Sustain the highest standards and improve on snow and ice removal through new and improved technologies, materials and operation strategies.
- Sustain the highest standards and improve on safety in work zones through new and improved technologies, materials and operational strategies.

GOAL 2 – ECONOMIC DEVELOPMENT AND QUALITY OF LIFE

ODOT will support transportation improvement opportunities which promote Ohio's economy, foster economic development and enhance the quality of life.

2004-2015 OBJECTIVES – ODOT WILL:

- Complete macro-corridors projects identified in the Governor's Jobs and Progress Plan.
- Reconstruct deficient urban freeway and multi-modal facilities while remaining sensitive to social, cultural, and economic aspirations of Ohio's communities.
- Improve inter-modal connectivity to reduce congestion, improve safety and preserve the environment.
- Protect the natural environment, and historic and cultural resources, by avoiding, minimizing or mitigating the environmental impacts of transportation improvements.
- Design projects that are compatible with the essence of Ohio's communities.



GOAL 3 – EFFICIENT, RELIABLE TRAFFIC FLOW

ODOT will reduce traffic congestion and improve travel reliability.

2004-2015 OBJECTIVES – ODOT WILL:

- Maintain an average level of service of D on the urban state freeway system and an average level of service of B on the rural freeway system through capacity expansions, geometric improvements and low-cost operational improvements.
- Reduce the growth of vehicle hours of delay per year by 4 percent, from 12 percent to 8 percent, on the state's multi-lane divided system.
- Target and improve the traffic flow at the 342 congestion locations as identified by the congestion management system process.
- Implement freeway management systems and strategies in the eight largest urbanized areas.
- Work with local agencies to restore free flow on roadways within 90 minutes of an incident.
- Invest in feasible public transportation projects that add measurable travel capacity and provide valid travel options within congested urban corridors.

GOAL 4 – SYSTEM PRESERVATION

ODOT will achieve and sustain a steady state of manageable and predictable deficiencies in transportation system conditions within an \$825 million annual system preservation budget.

2004-2015 OBJECTIVES – ODOT WILL:

- Sustain Ohio's pavements so at least 93 percent of all state maintained lane miles meet the pavement condition rating standards.
- Sustain Ohio's bridges so at least 97 percent of all state maintained bridges meet the general appraisal standards.
- Sustain an overall level of performance on Ohio's roadways to meet or exceed the standard as defined by a county's composite Organizational Performance Index (OPI).
- Complete the reconstruction of 60 percent of interstate lane miles and sustain a preventive pavement maintenance program on 5 percent of all appropriate lane miles per year.
- Continually research and improve maintenance practices and technology, construction techniques, and the use of better materials.

GOAL 5 – RESOURCE MANAGEMENT

ODOT will efficiently manage resources to execute core business functions while maintaining the highest-possible levels of quality and productivity.

2004-2015 OBJECTIVES – ODOT WILL:

- Continually review the results of the cost accounting system to improve the quality and efficiency of the department.
- Manage a construction program to get high quality, competitive prices and efficient project administration.
- Train and equip an increasingly productive work force that does not exceed 6,031 full-time employees.
- Maintain a financial plan to meet long-term operational and capital goals.
- Continuously focus on creating a quality culture as measured by the Baldrige Criteria.

